

Q. When will all racecourses allow owners to attend?

- A. Racehorse owners in Britain will be able to start attending race meetings behind closed doors from Saturday 4 July in a safe and risk-managed way.

The protocols only apply to racecourses in England at this stage, but British racing continues to engage with the Scottish and Welsh Governments on the return of owners to the racecourse for behind closed doors fixtures. If a racecourse is unable to accommodate owners, you will be notified in advance.

Q. Why are there trial/test days?

- A. Two 'test fixtures will be held on Wednesday 1 July at Southwell and Kempton Park to pilot the protocols and allow for a thorough review of the processes in place to facilitate a smooth implementation, with the intention of rolling out the policy more widely from Saturday 4 July.

This will enable owners to experience racing behind closed doors and provide useful feedback ahead of the wider planned rollout. Owners will be notified directly via email about how to register for the test events, once their horse is declared to run.

Prior to arrival at the racecourse:

Q. What do all owners need to do before they arrive at the racecourse?

- A. **Step1:** All owners must ensure that they have read and understood the [Owners Protocols](#), together with the relevant sections of the British Horseracing Authority's (BHA) [Guidelines and operating procedures](#) for behind closed doors racing, particularly Sections A and B. The Owners Protocols will be updated periodically, in line with changes to government guidance around COVID-19 and the return of sport.

Step2: Complete an online education module – *Covid-19 information for participants of the racing industry* – prior to raceday. This is hosted on the [Racing2Learn website](#).

Step3: Complete the health screening questionnaire prior to attending the racecourse – section 7 of the [Owners Protocols](#)

Step4: All owners attending must have pre-registered the two individuals who will attend the racecourse, please log into PASS <https://www.rcapass.com/>

Q. How do I register that I will be attending on raceday?

- A. As above Step 4 to register your attendees, please log into PASS <https://www.rcapass.com/> and submit the names of the individuals who will attend the racecourse. As explained above, all names must be submitted by 4pm the day before the fixture. Changes after that time will not be possible.

Q. What if I am a member of a syndicate?

- A. For syndicates and racing clubs, it will be the responsibility of the syndicator/club manager to submit the names of those individuals attending the fixture. It is recommended that the syndicator attends as one of the allocated persons to help ensure

the remaining syndicate members are kept updated. For more information on filming at racecourses please refer to: <https://www.roa.co.uk/raceday/racing.html>

Q. How do I access the PASS system?

A. Please visit <https://www.rcapass.com> or contact the PASS Helpdesk on 01933 270333.

Q. I am an international owner without access to PASS, how do I register my attendance?

A. Internationally based owners who are not registered in the UK, should contact the racecourse directly to register attendance. This should be completed by **4pm the day before the fixture**. For Racing Managers who require assistance registering attendance on behalf of owners please contact the PASS helpdesk.

Q. How many passes can I get?

A. The return of owners to the racecourse will be a phased process, this includes limiting attendance to two owners per horse in the early stages.

Q. Can children attend the racecourse?

A. Children can attend as one of the two nominated partners if pre-registered to attend. All children attending will undergo the entry screening process as standard.

Q. I've got an entry/declared runner, but I haven't received an email?

A. Please contact the PASS Helpdesk on 01933 270333 and the team can assist you further.

Arrival at the racecourse:

Q. What do I need to bring with me on raceday?

A. Please make sure you arrive at the racecourse with your:

- Photographic ID (a copy on your phone is acceptable) – you will require this to gain entry to the racecourse.
- Your RCA PASScard - if you have been allocated one as a registered owner.

You may also wish to consider bringing your own alcohol-based hand sanitiser and a face covering.

Q. What will happen if I arrive and my name is not on the list?

A. The racecourse staff will be able to assist you on the day, however, please be prepared to assist the team by stepping away from the designated entrance to enable other owners to continue safely whilst the team and yourselves resolve the matter. You may be required to contact the PASS Helpdesk on 01933 270333 to enable your details to be updated to the raceday list.

Q. What if my horse is a non-runner on the day?

- A.** Only owners who have registered their attendance using the RCA's PASS system should travel to the racecourse. If a horse is declared a non-runner the attached owners should also not attend the fixture.

Q. What will happen when I arrive at the racecourse?

- A. Step1:** On arrival at the racecourse you will be asked for your details and valid ID.

Step2: You will be asked a series of three questions relating to your current health on the day

Step3: A temperature check will be taken. Your temperature will be taken twice in quick succession, with the lower reading recorded.

Q. What will happen if I fail the temperature check when I arrive?

- A.** Your temperature will be taken twice in quick succession, with the lower reading recorded. If on both occasions this temperature exceeds 37.8°C, owners will not be granted access to the racecourse and will be advised to travel home.

Owners are reminded that if any member of the same vehicle fails to clear the entry screening process all those travelling together will be denied entry onto the racecourse.

Q. I failed my temperature test when I arrived at the racecourse and couldn't attend – when can I next visit a racecourse with a declared runner?

- A.** Any individual that fails the on-course screening will be required to **either**:
provide evidence of a negative Covid-19 test, which can be booked on the [NHS website](#).
or complete a minimum of 7 days of isolation depending on advice received from NHS.

On the racecourse:

Q. What areas of the racecourse will I be able to access?

- A.** The owner zones may consist of both outside and indoor space and will include access to toilets. It will **not** allow access to the parade ring, the Winners' Enclosure, or winning connections.

Q. Why can owners and raceday workers not interact on raceday?

- A.** To mitigate the risk of the transmitting COVID-19, owners on course will have access to a dedicated owner zones, which will be separated from raceday workers (trainers, stable staff, jockeys, officials, media etc.). For infection control purposes, no movement will be permitted between the two areas of the racecourse.

This approach, supported by government, also means that there would be currently no need to revise other elements of the screening program such as by introducing laboratory testing for all racecourse attendees.

Q. How long can I stay on the course after my horse has run?

- A.** Owners are requested to arrive at the racecourse no more 45 minutes before their first horse is due to run and leave the racecourse within an hour of the final race in which they have a confirmed runner.

Q. Will there be food and drink available on the day?

- A.** In line with UK Government stage 3 guidance, food and drink may not be available on course. Some racecourses may be able to provide a supply of pre-packaged food, subject to local risk assessments, but this is not guaranteed. If racecourses can make refreshments available to owners, it should be noted this will not include alcohol at present, but bottled water will be made available.

Q. Will there be presentations on the racecourse?

- A.** Not at this stage of the proposal, therefore the current arrangements for distributing prizes to the winning and placed connections will continue unchanged.

Q. Do I have to wear PPE/Facemasks?

- A.** At present, in line with Government Guidance, face coverings are not mandatory for owners on racecourses as 2 metre Social Distancing will be possible.

Leaving the racecourse:

Q. Do I have to leave the racecourse after my horse has raced?

- A.** Following the conclusion of your race(s), owners are asked to leave the racecourse within an hour to allow for all owners to be accommodated. Most racecourses will have one-way systems will be in place, so owners can return to their vehicle without crossing paths with others and hand hygiene stations will be provided on exit. Upon leaving the racecourse, wristbands for the raceday should be removed by the owner and disposed of by racecourse staff. Wristbands cannot be retained for future use.

Q. How long will owners be limited to 2 racing connections attending the racecourse?

- A.** These temporary measures will be eased gradually in line with government guidance for sports venues and public health requirements.

Q. Who do I call if I have a query?

- A.** If owners have any questions about PASS, they should contact the PASS Helpdesk on 01933 270333 and for all other queries should contact the ROA on 01183 385680.

We thank you for your assistance in advance by supporting the measures in place. As you will appreciate this is an evolving landscape and hopefully as cases continue to fall, we can look forward to a more integrated raceday experience, which we would like to achieve at the earliest opportunity. To assist us with developing our protocols and support please do ensure any feedback following your return to racing is provided by email to the ROA info@roa.co.uk.