



The Racehorse Owners' Association ("ROA")

Cancellation Form (for Goods ordered online or by telephone)

USE THIS FORM: only if you are a private individual consumer who has purchased goods from the ROA.

Any remedy you seek from us shall be in accordance with our Terms and Conditions (contained at www.roa.co.uk/shoptc) or as otherwise prescribed by applicable consumer protection laws.

To: The ROA, 1st Floor, 75 High Holborn, London WC1V 6LS.

I _____ hereby give notice that I wish to cancel my order (with order number _____ placed on _____ for the following reason(s) (please tick as appropriate):

- 1. I have changed my mind;
- 2. Delivery is delayed so I cannot use the product when intended;
- 3. The product is faulty or not as described;
- 4. The ROA has altered the price;
- 5. The ROA varied the terms and conditions applicable to the purchase in a manner I did not agree with;
- 6. The product did not fit and I do not want it;
- 7. Any other reasonable reason (please provide details):

Signed: _____

Dated: _____